

CATAPULT VECTOR GARMENT WARRANTY AND CARE

WHAT DOES THIS COVER?

This warranty covers any defects in material, workmanship, or technical functionality under normal use (as instructed under the garment care criteria) during the warranty period.

During this period, Catapult will replace, at no charge, the products that prove defective as a result of improper material or workmanship, under normal use and correct care. This includes technical functionality for the duration of the warranty period.

WHAT DOES THIS NOT COVER?

This warranty does not cover defects to materials in the form of general acceptable wear and tear or any defects to materials or technical functionality as a result of improper care, where strict garment care instructions have not been followed.

Specifically, but not limited to:

- Where garments have been tumble dried
- Garments have been exposed to high temperatures during the laundering process
- Where garments have been laundered using caustic, antibacterial or disinfectant based detergents
- Garments have been excessively stretched while wearing or removing
- Rips and tears as a result of contact sport exposure
- Where garments have been altered in any way, including cut and print/branding

HOW LONG DOES THE WARRANTY COVERAGE LAST?

The warranty period for Catapult Elite Garments is 180 days from the date of purchase.

A replacement Catapult Elite Garment will assume a warranty period of 180 days from date of replacement.

HOW DO YOU MAKE A WARRANTY CLAIM?

In order to claim under the warranty conditions the following process must be completed:

1. Raise a support case to your regional Catapult team, including all relevant information, images and documents that pertain to product failure
2. Ship defective products back to your Catapult regional HQ
3. Provide additional details relating to the claim as requested by your Catapult Representative

Where possible your warranty claim will be assessed by your regional Catapult team remotely using the information you provide, and if successful, a replacement product will be dispatched to you immediately.

GARMENT CARE INSTRUCTIONS

Catapult garments are manufactured to the highest standards and from quality materials. Some garments contain conductive materials, polymers and adhesives that are sensitive to heat and chemical exposure.

Please ensure care instructions are followed in all instances. Failure to do so will result in product failure or significantly reduced performance.



- Hand wash cold or gentle machine wash
- Wash only with mild detergent
- Temperature must not exceed 30 degrees celcius
- Do not tumble dry
- Do not iron
- Do not dry clean
- Do not bleach
- Do not use antibacterial disinfectant solutions